



UDL LABORATORIES, INC.

RETURN GOODS POLICY

DIRECT ACCOUNTS

- A. AUTHORIZATION: This policy applies to outdated product only. For overstock returns or products damaged in shipment, call Customer Relations at (800) 848-0462 for instructions. Products are considered overstock when it has more than 6 months shelf life remaining.**
- 1. PRIOR AUTHORIZATION IS NOT REQUIRED FOR OUTDATED UDL LABORATORIES' PRODUCT RETURNS.**
For products bearing labeler code 51079, returns must be made directly to:
Capital Returns, Inc.
6101 North 64th Street
Milwaukee, WI 53218
 - 2. PRIOR AUTHORIZATION IS REQUIRED FOR OUTDATED PRODUCT RETURNS BEARING LABELER CODE 62794 (MylanBertek products).**
Authorization may be obtained by calling Stericycle Direct Returns (formerly Universal Solutions, Inc.) of Georgia at (800) 777-6565.
 - a. UDL Laboratories, Inc. ("UDL") reserves the right to destroy, as having no value, any product returned without proper authorization.
 - b. Return authorizations are valid for a period of thirty (30) days only. Returns received with outdated/invalid authorizations will be handled as unauthorized returns and destroyed without credit.
 - c. In order to receive credit, each box of returns must contain a signed Credit Authorization and Acceptance Agreement with preprinted return authorization shipping labels attached to outer carton(s) or the box of returns will be destroyed without credit.
- B. RETURNABLE ITEMS: In order to be returnable, a product must meet all of the following requirements:**
1. Product must be within the following expiry timeframe:

LESS THAN 6 MONTHS REMAINING SHELF LIFE, BUT NOT MORE THAN 12 MONTHS PAST EXPIRATION DATE
 2. Product must be a UDL and/or MylanBertek labeled product only, in full unopened packages.
 3. Product must be in original containers.
 4. Product must have been a direct purchase from UDL or MylanBertek.

C. NON-RETURNABLE ITEMS: All product not specifically identified in Paragraph B above, are non-returnable items. The following list of non-returnable items is for example only, and shall not be construed as an all inclusive list:

1. Unauthorized product returns.
2. Product with more than 6 months remaining shelf life.
3. Product beyond 12 months past expiration date.
4. Product which has deteriorated because of inherent characteristics or a result of improper storage, or damage by fire, smoke, water or other influences beyond control.
5. Product involved in sacrifice, fire, or bankruptcy sales.
6. Product sold on a non-returnable basis.
7. Adulterated product.
8. Partial packages.
9. Product purchased from a source other than UDL or MylanBertek.

D. THE DEA FORM 41:

Registrant's Inventory Drugs Surrendered will be processed by Stericycle Direct Returns (formerly Universal Solutions, Inc.) of New Jersey. The DEA Form 41 must include lot number and expiration date.

E. TRANSPORTATION CHARGES:

Transportation charges, including insurance, are the responsibility of the customer.

F. TERMS:

UDL will value such goods purchased directly from UDL at the current selling price based upon the return date. Processing and disposal fees attributed to any processor other than Capital Returns or Stericycle Direct Returns will not be reimbursed by UDL.

G. COMPANY DISCLAIMER:

UDL, in its sole discretion, reserves the right to destroy product as having no value when deemed unfit for sale whether it is returned with or without approval.